

# Terms of Service

Bouquet Homes Assisted Living | bouquethomes.com

Effective Date: April 4, 2026

Bouquet Homes Assisted Living

Please read these Terms of Service carefully before using the Bouquet Homes website or any of its associated digital properties. By accessing or using our website, you agree to be bound by these terms. If you do not agree, please discontinue use of the site immediately.

## 1. Acceptance of Terms

These Terms of Service ("Terms") govern your access to and use of the website located at bouquethomes.com and any subdomains or pages operated by Bouquet Homes Assisted Living ("Bouquet Homes," "we," "us," or "our"). These Terms constitute a legally binding agreement between you and Bouquet Homes. Your continued use of the website constitutes ongoing acceptance of these Terms, including any updates we may post from time to time.

## 2. Description of Website and Services

The Bouquet Homes website provides general information about our boutique assisted living and memory care residences in Texas, including The Primrose (Round Rock, TX), The Snowberry (Denison, TX), and The Bluebell (Georgetown, TX, opening Winter 2026). The site offers information about our care philosophy, enrichment programs, caregiver staffing ratios, facility licensing, resident amenities, employment opportunities, and general guidance for families considering assisted living. The website also provides access to a community assistant chat tool, tour scheduling requests, and blog content related to senior care in Texas.

The website is intended for general informational purposes only. It does not constitute an offer, contract, or guarantee of care, placement, or admission to any Bouquet Homes residence.

## 3. Medical Advice Disclaimer

The content published on this website, including blog articles, FAQ responses, care descriptions, wellness program summaries, and all other informational materials, is provided for general educational and informational purposes only. It does not constitute medical advice, clinical diagnosis, treatment recommendations, or a substitute for the advice of a licensed physician, nurse, or other qualified healthcare professional.

Information about our care capabilities, including our licensing as a Texas Type B Assisted Living facility, our support for memory care, skilled nursing coordination, and hospice accommodation, reflects the general scope of our operations and does not represent a guarantee of specific care outcomes for any individual resident. Individual care plans are developed in consultation with residents, their families, and licensed

healthcare professionals on a case-by-case basis.

Always seek the guidance of a qualified healthcare professional regarding any medical condition, care transition, or health-related decision.

#### **4.No Guarantee of Availability or Placement**

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References to our homes, their capacity, amenities, and caregiver-to-resident ratios are provided for informational purposes and are subject to change. Availability of rooms or placement at any Bouquet Homes residence is not guaranteed by use of this website, submission of an inquiry, or scheduling of a tour. Admission to a Bouquet Homes residence is subject to a separate intake process, care assessment, and written residency agreement.

#### **5.Intellectual Property**

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All content on this website, including but not limited to text, photographs, graphics, logos, brand names (including Bouquet Homes, The Primrose, The Snowberry, and The Bluebell), care philosophy descriptions, blog articles, design elements, and the tagline "Where life is nurtured, and joy is in full bloom," is the exclusive property of Bouquet Homes Assisted Living or its licensors and is protected by applicable United States copyright, trademark, and intellectual property laws.

You may view, print, and download content from this website solely for your personal, non-commercial use in evaluating assisted living options for yourself or a family member. You may not reproduce, republish, modify, distribute, transmit, display, perform, or create derivative works from any content on this site without the prior written permission of Bouquet Homes.

#### **6.Acceptable Use**

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By using this website, you agree that you will not:

- Use the website for any unlawful purpose or in violation of any applicable federal, state, or local law or regulation.
- Attempt to gain unauthorized access to any portion of the website, its servers, or any related systems.
- Transmit any harmful, threatening, abusive, harassing, defamatory, obscene, or otherwise objectionable content through any website feature, including the community assistant chat tool.
- Use automated tools, bots, scrapers, or similar technologies to extract data from the website without express written consent.
- Impersonate Bouquet Homes, its employees, caregivers, residents, or any other person or entity.
- Interfere with or disrupt the integrity or performance of the website or its underlying infrastructure.
- Collect or harvest personal information about other users of the website.

Bouquet Homes reserves the right to terminate or restrict access to the website at any time, with or without notice, for any user who violates these Terms or whose conduct we determine to be harmful to other users, our residents, our staff, or our organization.

## 7.Third-Party Links and Resources

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This website may contain links to third-party websites, resources, or services, including our LinkedIn, Instagram, and Facebook pages, the Texas Assisted Living Association, and the Texas Long-Term Care Ombudsman program (1-800-252-2412). These links are provided for your convenience and informational purposes only. Bouquet Homes does not endorse, control, or assume responsibility for the content, privacy practices, or accuracy of any third-party website. Your use of any third-party site is governed by that site's own terms and policies.

## 8.Disclaimer of Warranties

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THIS WEBSITE AND ALL CONTENT PUBLISHED ON IT ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS, WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED. BOUQUET HOMES MAKES NO REPRESENTATIONS OR WARRANTIES REGARDING THE ACCURACY, COMPLETENESS, RELIABILITY, OR TIMELINESS OF ANY CONTENT ON THE WEBSITE. TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, BOUQUET HOMES DISCLAIMS ALL WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT.

Bouquet Homes does not warrant that the website will be uninterrupted, error-free, free of viruses or other harmful components, or that defects will be corrected. You use this website at your own risk.

## 9.Limitation of Liability

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TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, BOUQUET HOMES ASSISTED LIVING, ITS CO-FOUNDERS, OFFICERS, EMPLOYEES, CAREGIVERS, CONTRACTORS, AND AGENTS SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES ARISING OUT OF OR RELATED TO YOUR USE OF, OR INABILITY TO USE, THIS WEBSITE OR ITS CONTENT. THIS LIMITATION APPLIES REGARDLESS OF THE THEORY OF LIABILITY (CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY, OR OTHERWISE) AND EVEN IF BOUQUET HOMES HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

In no event shall the total liability of Bouquet Homes to you for any claims arising from or related to your use of this website exceed one hundred dollars (\$100.00). Nothing in these Terms limits liability for personal injury caused by our gross negligence, for fraud or fraudulent misrepresentation, or for any other liability that cannot be excluded or limited under applicable law.

## 10.Indemnification

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You agree to defend, indemnify, and hold harmless Bouquet Homes Assisted Living and its co-founders, officers, employees, contractors, and agents from and against any claims, damages, losses, liabilities, costs, or expenses (including reasonable attorneys' fees) arising from or related to: (a) your use of the website in violation of these Terms; (b) your violation of any applicable law or regulation; or (c) any content you submit through any website feature, including the community assistant chat tool.

## 11.Privacy

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Your use of this website is also governed by our Privacy Policy, which is incorporated into these Terms by reference and available at [bouquethomes.com/terms](http://bouquethomes.com/terms). By using the website, you consent to the data practices described in our Privacy Policy.

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## **12. Governing Law and Dispute Resolution**

These Terms are governed by and construed in accordance with the laws of the State of Texas, without regard to its conflict-of-law provisions. Any dispute arising from or relating to these Terms or your use of this website shall be subject to the exclusive jurisdiction of the state and federal courts located in [Williamson County / Travis County], Texas. You consent to personal jurisdiction in those courts.

Before initiating any formal legal proceeding, you agree to contact Bouquet Homes at [hello@bouquethomes.com](mailto:hello@bouquethomes.com) to seek an informal resolution. Both parties will make a good-faith effort to resolve any dispute within thirty (30) days of written notice.

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## **13. Modifications to These Terms**

Bouquet Homes reserves the right to update or modify these Terms at any time without prior notice. Changes will be posted on this page with an updated effective date. Your continued use of the website following any changes constitutes your acceptance of the revised Terms. We encourage you to review these Terms periodically.

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## **14. Termination of Access**

Bouquet Homes reserves the right, in its sole discretion and without prior notice or liability, to suspend or terminate your access to any part or all of the website at any time, for any reason, including if we believe you have violated these Terms or applicable law. Upon termination, all rights granted to you under these Terms will immediately cease.

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## **15. Severability and Entire Agreement**

If any provision of these Terms is found to be invalid, illegal, or unenforceable under applicable law, that provision will be modified to the minimum extent necessary to make it enforceable, and the remaining provisions will continue in full force and effect. These Terms, together with our Privacy Policy, constitute the entire agreement between you and Bouquet Homes regarding your use of this website and supersede any prior understandings or agreements on that subject.

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## **16. Contact Information**

For questions about these Terms of Service, please contact us:

Bouquet Homes Assisted Living

Email: [hello@bouquethomes.com](mailto:hello@bouquethomes.com)

Phone: 512-551-3502

Website: [bouquethomes.com](http://bouquethomes.com)